



Refund Policy

The Chicago Red Stars reserve the right to modify or cancel camps/clinics at any time for public safety or protocol compliance. If an event must be changed or cancelled, we will notify all participants and parents as soon as possible and work with you on the appropriate next steps, including any applicable refunds.

We understand that you may need to cancel your registration at times. If you are injured, ill, or otherwise unable to attend a camp or clinic, please contact us immediately at academy@chicagoredstars.com to discuss a possible refund or credit toward another camp/clinic.

A medical release or verification of a positive illness result may be required for refunds.

If you need to cancel a camp registration at any time, the refund methods listed below are available. If participants miss a session for any reason, no partial refunds will be issued; however, the days missed can be transferred to another camp of equal or lesser value. To ensure that the facilities and our personnel are properly prepared for the session, we will not accept same-day registration or walk-ins.

Credits for camp can be transferred at any time, but cannot be transferred to another athlete.

Cancellation initiated by the Chicago Red Stars (non-weather related)	100% refund
Cancellation prior to one month before the start of camp	100% refund
Cancellation within 1 month of the start of camp	50% Refund
Cancellation within 2 weeks of the start of camp or after it has begun	0% refund

If there are any cancellations due to weather prior to the start of camp, a full refund will be issued. If a weather-related cancellation occurs after camp has begun, a refund for the days lost will be issued if the camp is not rescheduled.

If you have any questions or need assistance with cancellations, contact us at academy@chicagoredstars.com